

Payment Integrity Scorecard

Program or Activity
Food and Nutrition Service (FNS) Supplemental Nutrition Assistance Program (SNAP)

Reporting Period
Q3 2025

FY 2024 Overpayment Amount (\$M)*
\$9,035

*Estimate based a sampling time frame starting 10/2022 and ending 9/2023



U.S. Department of Agriculture

Food and Nutrition Service (FNS) Supplemental Nutrition Assistance Program (SNAP)

Brief Program Description & summary of overpayment causes and barriers to prevention:

SNAP provides food benefits to low-income families to supplement their grocery budgets. It is the largest domestic nutrition assistance program. SNAP is a Federal program administered by States (All 50 States, D.C., Guam, and the Virgin Islands). States are responsible for determining a SNAP applicant's eligibility and issuing benefits to eligible residents following Federal requirements. Within those requirements, State agencies have flexibility to tailor the program to meet the needs of their residents through various policy options, waivers, and demonstration projects. As a result, corrective actions to address payment errors must originate in and be tailored to each individual State agency's circumstances/particular root cause of error

Historical Payment Rate and Amount (\$M) (Overpayment as Percentage of Total Outlays)



Discussion of Actions Taken in the Preceding Quarter and Actions Planned in the Following Quarter to Prevent Overpayments

•In FY 2025 Q4, FNS will continue its work on National Accuracy Clearinghouse (NAC), an interstate data matching system enabling States to prevent issuance of SNAP benefits in more than one State simultaneously. This included ongoing support for 18 States working toward launch and beginning to assist 6 more States as they begin NAC implementation. •In FY 2025 Q3, FNS issued an updated guide for State agencies on SNAP eligibility system upgrades. The guide, titled the System Integrity Review Tool, now includes a section on tips for successful user acceptance testing and a State agency readiness checklist. Poorly implemented system upgrades often lead to payment errors. The guide provides tools for States to use in developing/implementing successfully, with upgrades that comply with Federal laws/regulations for administering SNAP/determining household eligibility. •In FY 2025 Q4, FNS plans to conduct a virtual training seminar on a newly updated System Integrity Review Tool, targeting Federal SNAP staff working closely with States on eligibility system updates to evaluate whether any new functionality meets regulatory requirements. •In Q3, FNS utilized its oversight/compliance workgroup to discuss required corrective action plans for States with SNAP payment error rates at or above 6 percent. The group discussed regulatory requirements surrounding what must be included in corrective action plans, timelines for submittal, and working with States to create/update useful plans.

Accomplishments in Reducing Overpayment		Date
1	FNS released a guide for Federal staff to help them accurately evaluate State eligibility system upgrades to ensure changes are in line with program regulatory requirements.	Apr-25
2	FNS published an updated SNAP Interview Toolkit. Eligibility interviews are key to ensuring eligible households receive the correct amount of benefits following regulatory requirements. The update included adding information on sponsors of non-citizens and other revisions.	Jun-25
3	Two new States launched the National Accuracy Clearinghouse (NAC) matching program. Pennsylvania and Tennessee successfully launched NAC and began matching existing households and new applicants to prevent duplicate participation.	Jun-25

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Goals towards Reducing Overpayments		Status	ECD	Recovery Method	Brief Description of Plans to Recover Overpayments	Brief Description of Actions Taken to Recover Overpayments
1	Improve how SNAP State administering agencies collect and utilize data on improper payments to appropriately target corrective action.	On-Track	Nov-26	1 Recovery Audit	States are required to submit a plan to FNS that describes their recovery audit functions, and quarterly reports on recipient claims recoveries. FNS provides oversight and technical assistance to ensure States establish and collect claims as required by law.	FNS doesn't perform recovery activities at the federal level. FNS does provide oversight/technical assistance to SAs regarding referral, management, and recovery of overpayments. States establish claims/maintain an accounting system for monitoring claims/recoveries.
2	Provide more guidance to support State agencies in planning and implementing corrective actions to improve payment accuracy.	On-Track	Jul-27			

Amt(\$)	Root Cause of Overpayment	Root Cause Description	Mitigation Strategy	Brief Description of Mitigation Strategy and Anticipated Impact
\$9,035M	Overpayments outside the agency control that occurred because of a Failure to Access Data/Information Needed.	Improper payments are outside FNS control because SNAP benefits are processed/administered by States. States make decisions about how to administer SNAP amongst various policy options, waivers, and demonstration projects; directly determine eligibility; and provide benefits.	Training – teaching a particular skill or type of behavior; refreshing on the proper processing methods.	FNS trains State agencies and provides tools needed to conduct an individualized root cause analysis and develop targeted corrective action plans. This allows each State agency to assess root causes and target corrective actions appropriately.